FIG. 1

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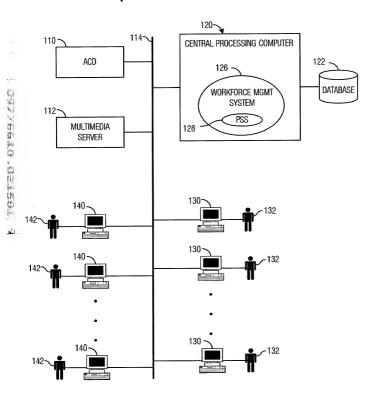
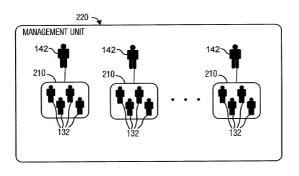
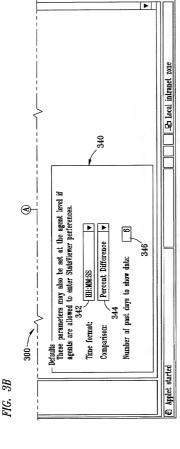


FIG. 2



X ☐ Allow agents to enter preferences ☐ Allow agents to print their statistics ☐ Maximum number of past days allowed: [90] 320° 312 • Wike Shaw 360 320 Value: 370 and set the thresholds that determine the display of the data. Choose the columns that will be available for agents to view 10 Color Group: Supervisor 8 Supervisor WebStation-Microsoft Internet Explorer 9 9 = \equiv Thresh 9 Under 10 -328 15 22222 15 Color 15 2000 15 326 12 2 2 2 Over Thresh • ox logoff [Save A Agent Data | Relp StatsViewer Configuration 튑 **322** System Time Total Time **Favorites** Work Time Column Talk Time Out Time MU: 10 Dallas Sales Out Calls In Calls AWT ATT. H Columns — යි Show Z 12 Z Z Z Z Z Z Edit View Address @ http:// FIG. 34 StatsViewer Schedule Viewer Tools [2] [-1] File



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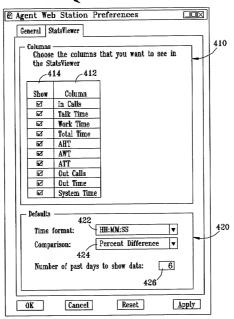
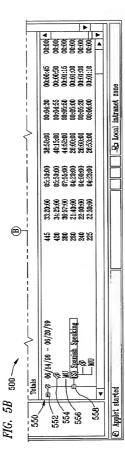


FIG. 54 500

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					526		Total Time	07:49:00	08:40:45	00:08:00	05:12:00	05:12:00	05:49:15	00:55:00	01:30:00	01:20:00	01:45:00	07:45:00	07:52:00	08:40:45	08:04:00	1
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